

Connection issues

During this step of effectively transferring the email addresses to the new host, you might face connection issues. We've been setting up this webpage in order to help you to solve problems we've envisioned.

Problems will mostly be encountered by those of you who are using an email client (Thunderbird, Outlook, Apple Mail, ...). These issues will appear when the process of transferring the email addresses of the movement will start, even though your address might not have been transferred yet.

In any case if you're having problems to have access to your email box, you can use the webmail on <https://webmail.atd-quartmonde.org> ^[1] (username firstname.lastname and your password).

If your problem is not in this list, if you don't manage to solve your problem, don't wait and contact us with the form <http://help.atd-extranet.org/en/help> ^[2]

ATD Quart Monde

Source URL: <http://help.atd-extranet.org/en/connection-issues>

Links:

[1] <https://webmail.atd-quartmonde.org>

[2] <http://help.atd-extranet.org/en/help>