Contents

This mini site wants to group some help ressources on ATD computering tools.

This will mostly talk about the extranet and e-mails.

For the moment help is only in french, but if you feel that you can help in translating the french contents or add some english specifics send me an email: webmestre[at]atd-quartmonde[dot]org [1]

Connection issues

During this step of effectively transfering the email addresses to the new host, you might face connection issues. We've been setting up this webpage in order to help you to solve problems we've envisioned.

Problems will mostly be encounter by those of you who are using an email client (Thunderbird, Outlook, Apple Mail, ...). These issues will appear when the process of transferring the email addresses of the movement will start, eventhough your address might not have been transferred yet.

In any case if you're having problems to have access to your email box, you can use the webmail on https://webmail.atd-quartmonde.org [2] (username firstname.lastname and your password).

If your problem is not in this list, if you don't manage to solve your problem, don't wait and contact us with the form http://help.atd-extranet.org/en/help [3]

The extranet

The extranet allows members of the Movement to consult and disseminate information and maintain social ties with other members.

It can be accessed on http://atd-extranet.org [4] with a username and a password.

If you do not have username and password, you have to register by clicking on the "Create New Account" on http://atd-extranet.org [4].

If you have forgotten your password, go to the same page and click on the tab "Request new password".

Register to the extranet

Here are the steps to register to the extranet:

- Here is a link to register on Extranet : http://atd-extranet.org [4]
- Click on the tab « Create a new account »
- Fill out at least the fields with a red star (mandatory)
- At the bottom of the page, click the button « Create a new account »

You will receive in your email box a message that confirm that your inscription has been recorded and is pending administrators approval.

When an administrator activate your account you receive an email with a message from the webmaster to confirm your registration.

Follow the informations given in this mail.

Now you are ready to discover the new Extranet!

Password forgotten, don't worry!

- Go to the login page (http://atd-extranet.org [4]
- Click on the tab "Request new password"
- Type you email address
- Click on "E-mail new password"
- You will receive quickly (an automated response) a mail with a temporary link to access to Extranet. (This link will expire after 1 day)
- Click on this link: you will be directed to your Profil page
- Go to the Password field : type your new password (must be at least 6 characters in length with at least 1 uppercase or 1 digit)
- To confirm type it again in the Confirm password
- Click on Save at the bottom of the page.

ATD Quart Monde

Source URL: http://help.atd-extranet.org/en/contents

Links:

- [1] http://help.atd-extranet.org/contact/webmestre/atd-quartmonde/org
- [2] https://webmail.atd-quartmonde.org
- [3] http://help.atd-extranet.org/en/help
- [4] http://atd-extranet.org